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job

## Customer Consultant with foreign languages

Workplace: **Szczecin**  
Reference number **BK**

**The Customer Consultant is responsible for handling customer queries (phone, e-mail and chat) and supporting individual and business clients in both incoming and outgoing communication. There are no sales involved.**

### Requirements:

- very good knowledge in one of the following: German, Dutch, French, Spanish, Italian
- good knowledge of English (needed for internal communication and trainings)
- computer literacy, excellent written and verbal communication skills
- general IT knowledge (Windows, MsOffice, Internet Explorer)
- commitment to customer service
- proactive and positive approach
- responsibility in processing customers' data (business and individual customers)
- ability to multitask
- experience in working with business clients or a call center experience would be an advantage

### We offer:

- friendly, innovative and a multinational working environment
- opportunities to develop language and personal competences
- full time employment contract
- competitive salary and bonus system
- attractive benefits ( including sports, medical and leisure, additional insurance)
- access to career paths within company structure via internal promotion system
- participation in Arvato knowledge competitions
- off-work activities including sport, picnics, nights out etc.
- support for candidates relocating to Poland from another country
- work location in modern office complex

### Are you interested?

**Send us to your CV to e-mail including a reference number:**

[hrrszczecin@arvato.pl](mailto:hrrszczecin@arvato.pl)

I hereby give my consent for the personal data included in my job application to be processed for the purposes of recruitment by Bertelsmann Media Sp. z o.o. with the seat in Warsaw, arvato services branch, Al. Piastow 30, 71-064 Szczecin, as outlined in the Personal Data Protection Act as of 29 August 1997, consolidated text: Journal of Laws 2002 of the Republic of Poland, item 1182 with further amendments.

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