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## Customer Service Advisor with German

Workplace: **Szczecin**  
Reference number **BK**

**The Customer Service Advisor is responsible for handling customer queries (phone and e-mail) and supporting individual and business clients in both incoming and outgoing communication. There are no sales involved.**

### Requirements:

- very good knowledge of German
- communicative English
- general IT knowledge (Windows, MsOffice, Internet Explorer)
- proactive and positive approach
- responsibility in processing customers' data (business and individual customers)
- ability to multitask

### Are you interested?

**Send us to your CV to e-mail including a reference number:**  
[hrszczecin@arvato.pl](mailto:hrszczecin@arvato.pl)

### We offer:

- friendly, innovative and a multinational working environment
- opportunities to develop language and personal competences
- full time employment contract
- competitive salary and bonus system
- attractive benefits ( including sports, medical and leisure, additional insurance)
- access to career paths within company structure via internal promotion system
- participation in Arvato knowledge competitions
- off-work activities including sport, picnics, nights out etc.
- support for candidates relocating to Poland from another country
- work location in modern office complex

I hereby give my consent for the personal data included in my job application to be processed for the purposes of recruitment by Bertelsmann Media Sp. z o.o. with the seat in Warsaw, arvato services branch, Al. Piastow 30, 71-064 Szczecin, as outlined in the Personal Data Protection Act as of 29 August 1997, consolidated text: Journal of Laws 2002 of the Republic of Poland, item 1182 with further amendments.

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